

KING COUNTY WIRELESS E-911 SERVICE

Status on February 24, 2004

WIRELESS CARRIER	E-911 STATUS	PHASE I CLASS OF SVC	TYPE OF PHASE II	INITIAL CALL RECEIVED AS	ALI REBID REQUIREMENTS	UNCERTAINTY PROVIDED	PHASE II SPECIFICS	NOC # FOR REPORTING SYSTEM PROBLEMS
AT&T Wireless	Phase I/Phase II	WPH1	Network	Phase I, rebid for Phase II	Must wait 15 sec. from last ALI	Yes, accuracy of caller fix in meters		1-800-635-6840
Cingular	Phase I/Phase II	WPH1	Network	Phase I or Phase II. If Phase I, rebid for Phase II	Must wait 15 sec. from last ALI	Yes, accuracy of caller fix in meters Average Accuracy is 100 meters		1-800-959-3749 TCS NOC 1-800-260-6003
Nextel	Phase I/Phase II	WPH1	Handset GPS	Phase I or Phase II. If Phase I, rebid for Phase II	Must wait 15 sec. from last ALI	Yes, accuracy of caller fix in meters.		1-703-433-4398
Qwest Wireless	Phase I/Phase II	WPH1	Handset GPS	Phase I or Phase II. If Phase I, rebid for Phase II	Must wait 15 sec. from last ALI	Yes, accuracy of caller fix in meters	Loss of audio for 2 seconds at call receipt, brief loss of audio on rebids	1-800-387-7647 Option 1
Sprint PCS	Phase I/Phase II	WPH1	Handset GPS	Phase I, rebid for Phase II	Attempt immediate rebid. If ALI error, repeat rebid after a few seconds.	Yes, accuracy of caller fix in meters	Loss of audio for 2 seconds at call receipt	1-888-877-7330 Option 1
T-Mobile USA	Phase I/Phase II	Always Phase II WPH2	Network	Phase II	No wait, can rebid any time	No, average accuracy 1,000 meters (.5 mile)		1-800-959-3749 TCS NOC 1-888-662-4662
Verizon Wireless	Phase I/Phase II	WPH1	Handset GPS	Phase I, rebid for Phase II	Must wait 15 sec. from last ALI	Yes, accuracy of caller fix in meters	Loss of audio for several seconds at call receipt, brief loss of audio on rebids	1-800-959-3749 TCS NOC 1-800-445-5514

*****Report Wireless E-911 System problems to E-911 Program Manager per King County E-911 Program Disaster Procedures*****